

Security and data overview

How asasii logistics handles identity, audit, personal data, proof of delivery, cash controls and continuity.

Identity and access

Single sign-on	With the operator's own identity provider
Multi-factor authentication	Required on every console
Roles	Scoped by hub and function

Audit

What is recorded	Every action, with the previous value
Retention	Seven years
On every consignment	Who ordered it, which run took it, what was collected and what was proven at the door

Where the data lives

Environment	The operator's own cloud account or data centre
Ownership	The operator owns the software and the records; its team holds the keys, the backups and the data
Maintenance	idataraya installs the system, hardens it and keeps it current

Personal data

Customer details, signatures and delivery photographs	Stay in the operator's own environment, under the Personal Data Protection Act 2010
Export	Every record exports on request

Proof of delivery

Captured at the door	Signature, photograph and timestamp
Attached to	The consignment, as it happens
Disputes	Settled by opening the record

Cash controls

At the door	QR, card or cash, recorded against the consignment at the point of collection
End of the run	What each driver owes is already held by the system, not reconstructed at the depot
Reconciliation	Per driver, per run and per depot
Shortfalls	Identified against a specific run

Continuity

Out of coverage	The driver app captures deliveries, collections and proof offline and syncs when the signal returns
Backup	A drilled backup and restore
Monitoring	Continuous, from within the operator's environment
Response	Severity-based response times, measured monthly
Support	On the operation's own clock, including the sort at four in the morning

Integration

API	Documented, and open to the operator's other systems and third parties
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